



CS-24-173

CM3846

STATEMENT OF WORK

Incident Response Services

To: McDonald Hopkins LLC

From: Arctic Wolf Networks, Inc.

Quote Number: Q-316231 - 1

Date: 12/10/2024

Case Number: 208859323

This Statement of Work (“**SOW**”) is effective as of the last date in the signature block below (the “**Effective Date**”) and made pursuant to the terms of that Services Agreement located at <http://www.arcticwolf.com/terms/> or such other executed Services Agreement made between the parties (the “**Agreement**”). This SOW, including the terms of the Agreement, is entered into by Arctic Wolf Networks, Inc. (“**Arctic Wolf**”) and the parties set forth in the signature block below. The terms of the Agreement are incorporated into this SOW by reference and any modifications made to this SOW by Client or Counsel after the date of Arctic Wolf’s execution are rejected unless the modification is expressly agreed to in writing by Arctic Wolf. **ALL CAPITALIZED TERMS USED HEREIN AND NOT OTHERWISE DEFINED SHALL HAVE THE MEANING ASCRIBED TO THEM IN THE AGREEMENT.**

The counsel or solicitor, or however legally referred, set forth in the signature block below (the “**Counsel**”) has engaged Arctic Wolf to perform the deliverables and services (collectively, the “**Services**”) set forth herein on behalf of its client (“**Customer**”) so that Counsel may provide Customer with legal counsel, including in anticipation of litigation, on behalf of their Customer.

For the avoidance of doubt, the Services contemplated by this SOW shall be completed in accordance with the terms of Section 4.2 of the Agreement regarding attorney-client privilege or solicitor-client privilege (or however legally referred) between Counsel and Customer.

Only upon request of Counsel, Arctic Wolf will provide (a) a formal report on all Services performed under this SOW, as well as the findings of the forensics work related thereto and (b) configuration and security recommendations for Customer.

DELIVERABLES

Arctic Wolf Initial Incident Response

- Determine method of compromise (root cause analysis), such as, compromised remote access, malicious email, malicious download, etc.
- Find and eliminate any persistent threats to the system(s)
- Support the overall progress of the case with regular phone, video, and email correspondence

Arctic Wolf Data Compromise Investigation

- Determine the actions of the attacker/malware
- Determine the entire set of data that was potentially vulnerable to the attack
- Find any evidence indicating that all or part of the vulnerable data was viewed or exfiltrated



- Determine what (if any) data was compromised
- Upon written request, generate an Executive Summary Report of data compromise investigation findings

Arctic Wolf Data Preservation

- Work with the IT team to preserve any sources of network traffic evidence, such as, firewall logs, packet capture systems, etc.
- Work with Customer and IT provider to remotely collect triage evidence, forensic images, and virtual disks from systems involved
- If applicable, forensically acquire digital evidence sources for the purposes of forensics/data mining analysis

Arctic Wolf Containment, Monitoring of Existing EDR, and Network Exposure Monitoring

- Monitoring and response to alerts from the Customer's existing EDR toolset for 30 days



SCHEDULE

The schedule is an estimate and is subject to change depending on the findings throughout Arctic Wolf's performance of the Services.

FEES

Below are the fees for the Services we have determined are necessary in this case. In the event in person travel is required, travel time will be billed at the rate set forth in the table below.

Service Description	Rate	Quantity	Total Price Estimate
Arctic Wolf Initial Incident Response	\$325.00	15.00	\$4,875.00
Arctic Wolf Data Compromise Investigation	\$325.00	50.00	\$16,250.00
Arctic Wolf Data Preservation	\$325.00	15.00	\$4,875.00
Arctic Wolf Containment, Monitoring of Existing EDR, and Network Exposure Monitoring	\$325.00	10.00	\$3,250.00

Arctic Wolf External Hard Drives for Forensic Image and Data Backup Storage	Billed As Needed
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**Estimated Total Price: USD
29,250.00**

**Estimated Total Hours:
90.00**

Additional SOWs for hours that exceed the estimates set forth herein shall be completed in accordance with the Agreement.

[signature page to immediately follow]



EXECUTED AND AGREED:

For Nassau County Board of County

Commissioners:

Denise May
504B8A14DE4C461

Authorized Signature

Denise May

dmay@nassaucountyfl.com

Email (Business Email Only)

Marshall Eyerman

Primary Accounts Payable Contact Name

9045306010

Primary Accounts Payable Phone Number

Derrick Lindsay

Primary IT Contact Name

9045306051

Primary IT Contact Phone Number

Signed by: For McDonald Hopkins LLC:

Colin Battersby
E6499FE9815B4D4...

Authorized Signature

Colin Battersby

Name

For Arctic Wolf:

Andrew D Hill

Authorized Signature

Andrew Hill

Name

12/13/2024

Date

12/13/2024

9045306100

Phone Number

meyerman@nassaucountyfl.com

Primary Accounts Payable Email (Business Email Only)

dlindsay@nassaucountyfl.com

Primary IT Contact Email (Business Email Only)

12/15/2024

Date

Member

Title

12/10/2024

Date

Chief Legal Officer & General Counsel

Title



INCIDENT RESPONSE CLIENT ONBOARDING INFORMATION:

Company Information:

<hr/> <i>Company Name</i>	<hr/> <i>Tax ID Number</i>
<hr/> <i>Address Line 1 (Please do not provide a P.O. Box)</i>	<hr/> <i>Address Line 2</i>
<hr/> <i>City</i>	<hr/> <i>State/Province</i>
<hr/> <i>Country</i>	<hr/> <i>Zip Code/Country Code</i>
<hr/> <i>Company Phone Number</i>	<hr/> <i>Approximate Number of Employees</i>

Accounting Information*: Does your accounting department require the completion of vendor forms? (If "YES", please send vendor request forms to AR@arcticwolf.com.)

Please select

Insurance Details (if applicable):

<hr/> <i>Insurance Carrier Company Name</i>	<hr/> <i>Insurance Claim Number for this Matter</i>
<hr/> <i>Insurance Carrier Claim Rep Name</i>	<hr/> <i>Insurance Carrier Claim Rep Email</i>
<hr/> <i>Insurance Carrier Claim Rep Phone Number</i>	

Please submit accounting requests, including vendor forms and W-9 requests to AR@arcticwolf.com. No Purchase Order is required, and the SOW shall be a binding commitment by Customer (or its Counsel) for the Services.